

**Ministry of Finance**

Advisory, Objections, Appeals  
and Services Branch  
PO Box 699, Stn A  
Oshawa ON L1H 1A1

**Ministère des Finances**

Direction des conseils, des oppositions,  
des appels et des services  
CP 699 Succ A  
Oshawa ON L1H 1A1



December 8, 2020

Re: Update on Temporary IFTA Waiver for COVID-19 (Effective January 1, 2021)

Ontario has now resumed processing new and renewal IFTA applications and additional decal requests. Therefore, effective January 1, 2021, current IFTA credentials will once again be required for commercial motor vehicles travelling within the province.

While in-person services remain closed due to the ongoing nature of the COVID-19 pandemic in Ontario, requests for IFTA credentials can be made online, by fax or by mail.

If you have any questions about this notice, you can contact Virginia Barnett or Fabian Seto by email or phone.

[Virginia.Barnett@ontario.ca](mailto:Virginia.Barnett@ontario.ca)  
1-905-431-3690

[Fabian.Seto@ontario.ca](mailto:Fabian.Seto@ontario.ca)  
1-905-441-5879

Registrants that need information should be directed to the Accounts Management and Collections Branch at [commodity.tax@ontario.ca](mailto:commodity.tax@ontario.ca), by fax at 1-905-433-5680 or toll free at 1-866-668-8297 and say IFTA when prompted.

Sincerely,

A handwritten signature in blue ink, appearing to read "Victoria Chiodi", with a long horizontal flourish extending to the right.

Victoria Chiodi, Ontario IFTA Commissioner  
Director  
Advisory, Objections, Appeals and Services Branch  
Ontario Ministry of Finance